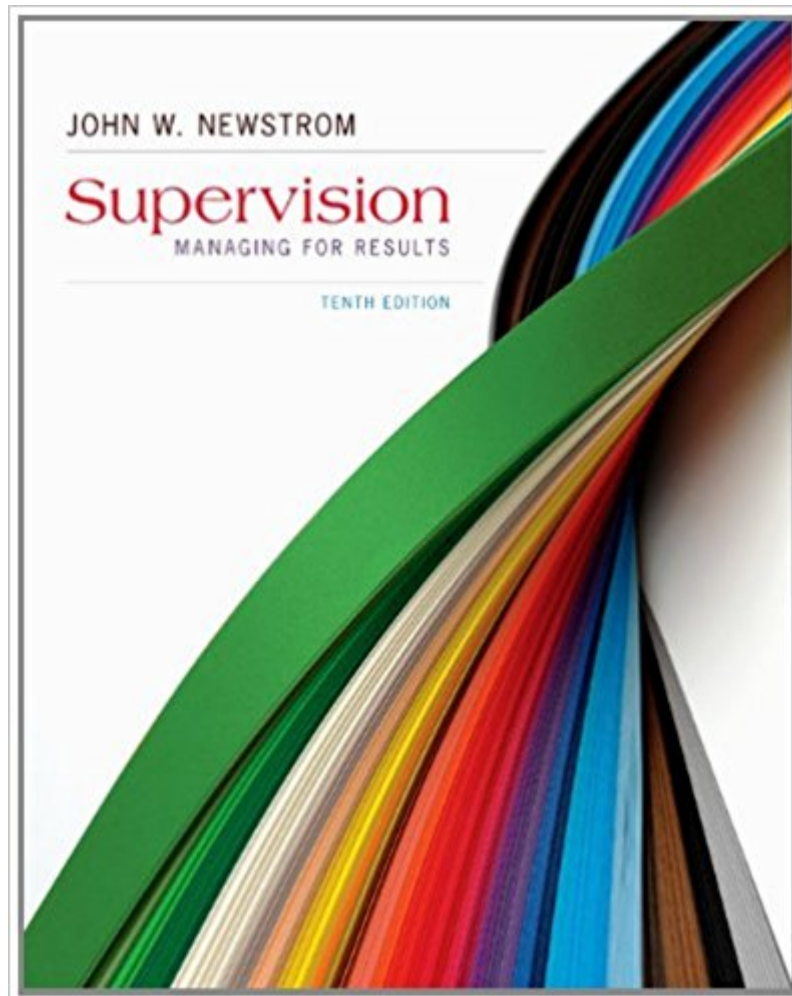




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# Supervision: Managing For Results



## Synopsis

This text offers a comprehensive presentation of the vital aspects of supervision with a focus on practical advice about how to handle real-life, on-the-job situations. In this revision, the author has recognized the ever-changing social and work environment and has updated the text with current trends and situations and the latest professional concepts of supervisory practice. The text is arranged with an emphasis on inquiry learning, which presents the key concepts in a clear and concise manner. A wide variety of exercises, applications, and margin notes help to further the learning process.

## Book Information

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## Customer Reviews

Respected teacher, widely published author, and consultant to organizations in the areas of training and supervisory development. He is Professor Emeritus of Management in the Management Studies Department of the Labovitz School of Business and Economics at the University of Minnesota Duluth (UMD).

I mean it's a textbook...am I really going to say I love it, meh? That said, for what it is, it is a lot better than I expected. The book is easy to read and understand, and presents information in a pretty clear format. It gives a few different ways to measure progress through the book, from pre- and post- chapter quizzes, to common question and answers and activities. As far as the meat of it goes, most of the content isn't going to come as a shock to anyone who's ever been a leader or

supervisor in the past. A lot of it is common knowledge or practice, but I found that it was kind of helpful for me to actually see a number of common practices put in to words. It's a good way to understand employee motivations, and better understand your own style and role in leadership positions. It's probably written most with the concept of production work in mind, factories or call centers maybe, but many of the lessons are applicable in a much broader range of fields (ours specifically being construction). This version is up to date enough to have taken the role that social media now plays in employee interaction and communication in to account as well. Overall, no real complaints here.

I used this book for a college course and it was very helpful to me once I got into the 'real world'. A lot of the lessons stuck with me.

Came as described and on time

This is an excellent book with many good nuggets in it to make one effective. I first rented but I will definitely buy.

Book was in great shape at first glance, but after opening it and using it for class the first week the binding started to come apart and pages fell out. Very dissapointed with the binding but other than that the book was in excellent shape!

Awesome experience

Very informative with lots of personality.

I needed it so i bought it for the kindle. Only problem was I could only use it on my PC with the kindle reader app. I could not load it onto the tablet. I have the Kindle Fire not the HD and that may have something to do with it. They are forcing the upgrades upon us by making the fire non HD obsolete.

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